

Frequently Asked Questions



INTRODUCING

New Automated Collection Service

STARTING SPRING 2012

WHAT IS AUTOMATED COLLECTION?

Automated collection is a system where a specially-designed truck picks up the wheelie bin, empties it, and then returns it to its original position.

DO I NEED TO BUY THE BINS?

No, every residence will be provided with a bin. Every bin will have a serial number and this serial number will be recorded along with the street address for every residence for tracking purposes. Residents are encouraged to record their bin serial number so that it is easily identifiable.

CAN I USE MY EXISTING GARBAGE BIN OR CAN?

No, because only new wheelie bins are compatible with the automated collection trucks. Once you receive your bins, only the new wheelie bins should be used.

WHO IS RESPONSIBLE FOR THE BINS?

Residents are responsible for keeping their bins clean and secure, and returning their bins to their property after collection. If damage or vandalism of the bins results from negligence, residents may be responsible for the replacement cost.

WHAT IF I LOSE OR DAMAGE MY BINS?

Lost, stolen or damaged bins should be immediately reported to the Association. Please call **1-800-265-9799** to report your issue.

WHAT HAPPENS TO THE WHEELIE BINS WHEN I MOVE?

Wheelie bins should remain at your current property, and should not be moved. Each bin has a code which is associated to the residential address to which it was delivered. If you move, the bins should be emptied, cleaned and left at the original residence. Ensure they are in a secure location, such as a garage or shed.

ACTION REQUIRED

Each residential property will be delivered a small waste bin and a large recycling bin unless we hear from you. **For alternate request, you must contact the Bluewater Recycling Association at 519.228.6678 or 1.800.265.9799 ext.243 or info@bra.org by March 2.** The program is mandatory, special requests are:

- 1) You wish to receive a different size and/or additional bins.
- 2) You have a commercial or multi-residential site.

Call us at 519.228.6678 or 1.800.265.9799 ext 243 or email at info@bra.org



**CLEANER
SAFER
EASIER**

Waste & Recycling Container Option Chart

YOUR WASTE, YOUR CHOICE

We offer three different sizes for waste, each with a different fee. You have two size options for the recycling containers to meet your needs. You can view them on display at the municipal office. Select the size that will fulfill your regular needs with some room for occasional variations. By default, you will receive a small waste bin and a large recycling bin.



SMALL BIN
Capacity: 35 Gallons (120 litres)
Bag Equivalent: Up to 2 Bags
Dimensions: 39" x 20" x 23"
Maximum Weight: 120 lbs
Waste Fee: \$80 per Year

SMALL RECYCLING BINS NOT AVAILABLE



MEDIUM BIN
Capacity: 65 Gallons (240 litres)
Bag Equivalent: Up to 4 Bags
Dimensions: 41" x 27" x 28"
Maximum Weight: 220 lbs
Waste Fee: \$100 per Year



LARGE BIN
Capacity: 95 Gallons (360 litres)
Bag Equivalent: Up to 6 Bags
Dimensions: 45" x 29" x 34"
Maximum Weight: 320 lbs
Waste Fee: \$130 per Year



What will Change? What do I have to do?

NEW AUTOMATED COLLECTION SERVICE

On behalf of the Municipality of South Huron, the Bluewater Recycling Association is pleased to announce that it will begin offering a new automated collection service this spring.

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials. You no longer need to buy garbage bags or replacement blue boxes.

Each home will be provided with a small wheelie bin for waste and a large one for recyclables. It will enable this enhanced, cleaner, and more efficient service to begin. All residential customers will be required to use the new bin system to participate in the municipal collection program. Individuals generating few recyclables may request the medium bin for recycling.

You can request one of the two larger bins for waste, if needed. The medium bin holds up to four bags of waste. It is suitable for those generating up to three normal waste bags per collection with the occasional extra bag providing some flexibility. Our large bin is our largest container issued for large waste generators. It is the perfect size for businesses and small apartment buildings who produce up to 6 bags of garbage per collection, or for those who wish to put out their materials less frequently.

The waste and recycling collection frequency will remain the same as present, weekly for both waste and recycling. Service will be upgraded to both sides of the street in Exeter.

Users will pay an annual fee billed through the Water/Sewer bill. The annual fee ranges from \$80 to \$130 per year based on the size of waste container selected. Recycling is a flat \$40 per year per dwelling regardless of the size or quantity of containers. No more bag tags needed on collection day.

