

Frequently Asked Questions



INTRODUCING

New Automated Collection Service

STARTING IN MAY 2020



CLEANER
SAFER
EASIER

WHAT IS AUTOMATED COLLECTION?

Automated collection is a system where a specially-designed truck picks up the wheelie bin, empties it, and then returns it to its original position.

WHY SWITCH TO A WHEELIE BIN?

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials.

DO I NEED TO BUY THE BINS?

No, every residence will be provided with a bin. The wheelie bins will remain the property of the Bluewater Recycling Association and will be replaced at the end of their life cycle. However, there is an annual fee for waste collection services based on the size of waste bin you request.

DO I NEED TO BUY BAG TAGS?

No. The user pay system would continue but instead of looking for bag tags on collection day you would no longer have to worry about that. The new system is based on a subscription system where you will pay based on the size of your waste bin. The associated fees are billed with the tax bill making it much more convenient.

WHO IS RESPONSIBLE FOR THE BINS?

Residents are responsible for keeping their bins clean and secure, and returning their bins to their property after collection. If damage or vandalism of the bins results from negligence, residents may be responsible for the replacement cost.

WHAT IF I LOSE OR DAMAGE MY BINS?

Lost, stolen or damaged bins should be immediately reported to the Association for replacement. Please call **1-800-265-9799** to report your issue.

WHAT HAPPENS TO THE WHEELIE BINS WHEN I MOVE?

Wheelie bins should remain at your current property, and should not be moved. Each bin has a code which is associated to the residential address to which it was delivered. If you move, the bins should be emptied, cleaned and left at the original residence. Ensure they are in a secure location, such as a garage or shed.

Call us at **1.800.265.9799 ext. 243** for more information

Waste & Recycling Container Option Chart

YOUR WASTE, YOUR CHOICE

We offer three different sizes for waste, each with a different fee. You have two options for the recycling containers and they have no fees attached. You can view them on display at the municipal office. You must select the size that would fulfill your regular needs with some room for occasional variations. By default, you will receive a small waste and large recycling.*Weekly areas subject to \$50/yr surcharge.



SMALL BIN
Capacity: 35 Gallons (120 litres)
Bag Equivalent: Up to 2 Bags
Dimensions: 39" x 20" x 23"
Maximum Weight: 120 lbs
Waste Fee: \$50* per year

RECYCLING BINS HAVE NO FEE



MEDIUM BIN
Capacity: 65 Gallons (240 litres)
Bag Equivalent: Up to 4 Bags
Dimensions: 41" x 27" x 28"
Maximum Weight: 220 lbs
Waste Fee: \$90* per year



LARGE BIN
Capacity: 95 Gallons (360 litres)
Bag Equivalent: Up to 6 Bags
Dimensions: 45" x 29" x 34"
Maximum Weight: 320 lbs
Waste Fee: \$135* per year



Container design and dimensions are approximate and subject to change without notice.

What will Change? What do I have to do?

NEW AUTOMATED COLLECTION SERVICE

The council for the Township of Adelaide Metcalfe, has accepted a proposal from the Bluewater Recycling Association that will upgrade the current waste and recycling program to a new automated collection service starting in May 2020.

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials. You will no longer need to buy garbage bags or replacement blue boxes.

Each home will be provided with a small wheelie bin for waste and a large one for recyclables. It will enable this enhanced, cleaner, and more efficient service to begin. All residential customers will be required to use the new bin system to participate in the municipal collection program. Individuals generating few recyclables may request the medium bin for recycling.

You can request one of the two larger bins for waste, if needed. The medium bin holds up to four bags of waste. It is suitable for those generating up to three normal waste bags per collection with the occasional extra bag providing some flexibility. Our large bin is our largest container issued for large waste generators. It is the perfect size for businesses and small apartment buildings who produce up to 6 bags of garbage per collection, or for those who wish to put out their materials less frequently.

The waste and recycling collection frequency will remain weekly for the Kerwood area and the fringe area of Strathroy. The rest of the community will be collected biweekly. The collection day may change. Service will be upgraded to both sides of the street in urban areas, where possible. **Collection fees will be charged on your tax bill based on the size of waste container you choose. Bag tags will be eliminated. The recycling service will remain complimentary. *Urban areas will be assessed an additional \$50/yr to cover the cost of weekly collection in their service area.**

ACTION REQUIRED

Each residential property will be delivered a small waste bin and a large recycling bin unless we hear from you. **For alternate request, you must contact the Bluewater Recycling Association at 519.228.6678 or 1.800.265.9799 ext.243 or info@bra.org by January 31st.**

If you have a commercial farm, rural property, commercial or multiresidential site, you must contact the Association to participate in this program and receive any container.