

Frequently Asked Questions



WHAT IS AUTOMATED COLLECTION?

Automated collection is a system where a specially-designed truck picks up the wheelie bin, empties it, and then returns it to its original position.

WHY SWITCH TO A WHEELIE BIN?

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials.

DO I NEED TO BUY THE BINS?

No, every residence will be provided with a bin. The wheelie bins will remain the property of the Bluewater Recycling Association and will be replaced at the end of their life cycle. However, there is an annual fee for waste collection services based on the size of waste bin you request.

CAN I USE MY EXISTING GARBAGE BIN OR CAN?

No, because only new wheelie bins are compatible with the automated collection trucks. However, while your new containers will be delivered in April, you need to continue to use your current containers until the new program officially starts with the specialized vehicles and wheelie bins the week of May 4th.

WHO IS RESPONSIBLE FOR THE BINS?

Residents are responsible for keeping their bins clean and secure, and returning their bins to their property after collection. If damage or vandalism of the bins results from negligence, residents may be responsible for the replacement cost. Lost, stolen or damaged bins should be immediately reported to the Association for replacement. Please call **1-800-265-9799** to report your issue.

WHAT HAPPENS TO THE WHEELIE BINS WHEN I MOVE?

Wheelie bins should remain at your current property, and should not be moved. Each bin has a code which is associated to the residential address to which it was delivered. If you move, the bins should be emptied, cleaned and left at the original residence. Ensure they are in a secure location, such as a garage or shed.

ACTION REQUIRED

Each residential property will be delivered a small waste bin and a large recycling bin unless we hear from you. **For alternate request, you must contact the Bluewater Recycling Association at 1.800.265.9799 ext.243 or info@bra.org by December 16th.** The program is mandatory, special requests are:

- 1) You wish to receive a different size and/or additional bins.
- 2) You have an institutional, commercial, industrial, or multiresidential site.



INTRODUCING

New Automated Collection Service

IN THE GREY AND MCKILLOP WARDS



**CLEANER
SAFER
EASIER**

Waste & Recycling Container Option Chart

YOUR WASTE, YOUR CHOICE

We offer three different sizes for waste, each with a different fee. You have two options for the recycling containers and they have no fees attached. You can view them on display at the municipal office. You need to select the size that will fulfill your regular needs with some room for occasional variations. By default, you will receive a small waste bin and a large recycling bin.



SMALL BIN

Capacity: 35 Gallons (120 litres)
Bag Equivalent: Up to 2 Bags
Dimensions: 39" x 20" x 23"
Maximum Weight: 120 lbs
Waste Fee: \$110 per year

**RECYCLING
BINS HAVE
NO FEE**



MEDIUM BIN

Capacity: 65 Gallons (240 litres)
Bag Equivalent: Up to 4 Bags
Dimensions: 41" x 27" x 28"
Maximum Weight: 220 lbs
Waste Fee: \$185 per year



LARGE BIN

Capacity: 95 Gallons (360 litres)
Bag Equivalent: Up to 6 Bags
Dimensions: 45" x 29" x 34"
Maximum Weight: 320 lbs
Waste Fee: \$270 per year



Container design and dimensions are approximate and subject to change without notice.

What will Change? What do I have to do?

NEW AUTOMATED COLLECTION SERVICE

The council for the Municipality of Huron East, has accepted a proposal from the Bluewater Recycling Association that will upgrade the current waste and recycling program in the Grey and McKillop wards to a new automated collection service scheduled to begin the week of May 4, 2020.

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials. You will no longer need to buy garbage bags or replacement blue boxes.

Each home will be provided with a small wheelie bin for waste and a large one for recyclables. It will enable this enhanced, cleaner, and more efficient service to begin. All residential customers are required to use the new bin system to participate in the municipal collection program. Individuals generating few recyclables may request the medium bin for recycling.

You can request one of the two larger bins for waste, if needed. The medium bin holds up to four bags of waste. It is suitable for those generating up to three normal waste bags per collection with the occasional extra bag providing some flexibility. Our large bin is our largest container issued for large waste generators. It is the perfect size for businesses and small apartment buildings who produce up to 6 bags of garbage per collection, or for those who wish to put out their materials less frequently.

The waste and recycling collection frequency will remain the same as present but the collection day may change.

Users will pay an annual fee for collection services billed through the tax bill based on the size of container used for waste.

No more bag tags will be needed on collection day.

There is no fee for recycling.

