

# Frequently Asked Questions



## WHAT IS AUTOMATED COLLECTION?

Automated collection is a system where a specially-designed truck picks up the wheelie bin, empties it, and then returns it to its original position.

## WHY SWITCH TO A WHEELIE BIN?

Rolling wheelie bins relieve residents of moving heavy cans and bags, keeps animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials.

## DO I NEED TO BUY THE BINS?

No, every residence will be provided with a bin. The wheelie bins will remain the property of the Bluewater Recycling Association and will be replaced at the end of their life cycle. However, there is an annual fee on your taxes for waste collection and disposal services based on the size of waste bin you request.

## WHAT DO I DO WITH UNUSED BAG TAGS?

Unused bag tags can be returned to the Municipal office until October 31 for a refund.

## WHEN WILL I GET MY WHEELIE BINS?

Wheelie bins will be delivered to homes during July and August. If you have not received your wheelie bin by September 1 please call the office at 1-800-265-9799.

## WHEN DO I START USING MY WHEELIE BIN?

Starting September 2, the wheelie bins will be collected on your assigned collection day. More details will be provided closer to your startup date.

## CAN I USE MY EXISTING GARBAGE BIN OR CAN?

No, because only wheelie bins are compatible with the automated collection trucks. Once you receive your bins, only the wheelie bins should be used but do not use the bins until September 2, 2022.

## WHO IS RESPONSIBLE FOR THE BINS?

Residents are responsible for keeping their bins clean and secure, and returning their bins to their property after collection. If damage or vandalism of the bins results from negligence, residents may be responsible for the replacement cost.

## WHAT IF I LOSE OR DAMAGE MY BINS?

Lost, stolen or damaged bins should be immediately reported to the Association for repair or replacement. Please call **1-800-265-9799 extension 243** or **complete form at [bra.org/contact](http://bra.org/contact)** to report your issue.



**EXPANDING**

# Automated Collection Service

**STARTING SEPTEMBER 2, 2022**



**CLEANER  
SAFER  
EASIER**

# Waste & Recycling Container Option Chart

## YOUR WASTE, YOUR CHOICE

We offer you three different sizes for waste, each with a different fee. You have two options for the recycling containers and they have no fees attached. You can view them on display at the municipal office. Everyone will initially receive a small waste bin and a large recycling bin, by default.



\$110

### SMALL BIN

**Capacity:** 35 Gallons (120 litres)  
**Bag Equivalent:** Up to 2 Bags  
**Dimensions:** 39" x 20" x 23"  
**Maximum Weight:** 120 lbs  
**Waste Fee:** \$110 per year

**RECYCLING  
BINS HAVE  
NO FEE**



\$185

### MEDIUM BIN

**Capacity:** 65 Gallons (240 litres)  
**Bag Equivalent:** Up to 4 Bags or Box  
**Dimensions:** 41" x 27" x 28"  
**Maximum Weight:** 220 lbs  
**Waste Fee:** \$185 per year



\$270

### LARGE BIN

**Capacity:** 95 Gallons (360 litres)  
**Bag Equivalent:** Up to 6 Bags or Box  
**Dimensions:** 45" x 29" x 34"  
**Maximum Weight:** 320 lbs  
**Waste Fee:** \$270 per year



Container design and dimensions are approximate and subject to change without notice.

## ACTION REQUIRED

Each residential property will be delivered a small waste and a large recycling bin unless we hear from you. (Note current Association customers will be delivered the waste bin only). The program is mandatory for all residential properties:

- 1) To exchange your wheelie bin after delivery, or if
- 2) You have a commercial or multiresidential site and wish to participate in the municipal collection. Contact the Association at 1.800.265.9799 ext.243 or [binteam@bra.org](mailto:binteam@bra.org) or visit [bra.org/contact](http://bra.org/contact).

# What will Change? What do I have to do?

## EXPANDED AUTOMATED COLLECTION SERVICE

The council for the Municipality of Huron East, has accepted a proposal from the Bluewater Recycling Association that will upgrade the current waste and recycling program to a new curbside automated collection service for the entire community.

Rolling wheelie bins relieve residents of moving heavy cans and bags, keeps animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials. You will no longer need to buy garbage bags or replacement blue boxes.

Each home will be provided with a small wheelie bin for waste and a large one for recyclables. It will enable this enhanced, cleaner, and more efficient service to begin. All residential customers will be required to use the new bin system to participate in the municipal collection program. Individuals generating few recyclables may request the medium bin for recycling.

You can request a medium or large bin for waste, if needed. The medium bin holds up to four bags of waste. It is suitable for those generating up to three normal waste bags per collection with the occasional extra bag providing some flexibility. Our large bin is our largest container issued for large waste generators. It is the perfect size for businesses and small apartment buildings who produce up to 6 bags of garbage per collection, or for those who wish to put out their materials less frequently.

The **waste and recycling collection frequency will be biweekly** in all areas. Collection service is performed on one side of the road but service will be upgraded to both sides of the street in urban areas, where possible.

Users will pay an annual fee for collection services billed through the municipal tax bill based on the size of container used for waste. **No more bag tags needed on collection day.**

There are no fees associated with the service of recycling bins.

