

Frequently Asked Questions



EXPANDING

Automated Collection Service

STARTING MAY 4, 2020

WHAT IS AUTOMATED COLLECTION?

Automated collection is a system where a specially-designed truck picks up the wheelie bin, empties it, and then returns it to its original position.

WHY SWITCH TO A WHEELIE BIN?

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials.

DO I NEED TO BUY THE BINS?

No, every residence will be provided with a bin. The wheelie bins would remain the property of the Bluewater Recycling Association and would be replaced at the end of their life cycle. However, there is an annual fee for waste collection services based on the size of waste bin you request.

CAN I USE MY EXISTING GARBAGE BIN OR CAN?

No, because only new wheelie bins are compatible with the automated collection trucks. Once you receive your bins, only the new wheelie bins should be used.

WHO IS RESPONSIBLE FOR THE BINS?

Residents are responsible for keeping their bins clean and secure, and returning their bins to their property after collection. If damage or vandalism of the bins results from negligence, residents may be responsible for the replacement cost.

WHAT IF I LOSE OR DAMAGE MY BINS?

Lost, stolen or damaged bins should be immediately reported to the Association for replacement. Please call **1-800-265-9799** to report your issue.

WHAT HAPPENS TO THE WHEELIE BINS WHEN I MOVE?

Wheelie bins should remain at your current property, and should not be moved. Each bin has a code which is associated to the residential address to which it was delivered. If you move, the bins should be emptied, cleaned and left at the original residence. Ensure they are in a secure location, such as a garage or shed.

Call us at 1.800.265.9799 ext. 243 for more information



**CLEANER
SAFER
EASIER**

Waste & Recycling Container Option Chart

YOUR WASTE, YOUR CHOICE

We offer you two different sizes for waste and recycling. You can view them on display at the municipal office. You select the size that would fulfill your regular needs with some room for occasional variations. By default, you will receive a medium waste bin and a large recycling bin.



MEDIUM BIN

Capacity: 65 Gallons (240 litres)
Bag Equivalent: Up to 4 Bags or Box
Dimensions: 41" x 27" x 28"
Maximum Weight: 220 lbs



LARGE BIN

Capacity: 95 Gallons (360 litres)
Bag Equivalent: Up to 6 Bags or Box
Dimensions: 45" x 29" x 34"
Maximum Weight: 320 lbs



Container design and dimensions are approximate and subject to change without notice.

ACTION REQUIRED

Each residential property will be delivered a medium waste and a large recycling bin unless we hear from you. (Note in Watford only the waste bin will be delivered). **For alternate request, you must contact the Association at 1.800.265.9799 ext.243 or info@bra.org by October 31.**

The program is mandatory, special requests are:

- 1) You wish to receive a different size bin.
- 2) You have a commercial or multiresidential site.

What would Change? What would I have to do?

EXPANDED AUTOMATED COLLECTION SERVICE

The council for the Township of Warwick, has accepted a proposal from the Bluewater Recycling Association that will upgrade the current waste and recycling program to a new curbside automated collection service for the entire community.

Rolling wheelie bins relieve residents of moving heavy cans and bags, keep animals out, and are supplied by the Association. While providing a cleaner community with less litter, the wheelie bin system also improves efficiency and protects workers from injury and the potential of handling dangerous materials. You will no longer need to deliver your waste and recyclables to the landfill drop off, unless that is what you want to do with your spare time, as you will continue to have access at no charge.

Each home will be provided with a medium wheelie bin for waste and a large one for recyclables. It will enable this enhanced, cleaner, and more efficient service to begin. All residential customers will be required to use the new bin system to participate in the municipal collection program. Individuals generating few recyclables may request the medium bin for recycling.

You can request a large bin for waste, if needed. Our large bin is our largest container issued for large waste generators. It is the perfect size for businesses and small apartment buildings who produce up to 6 bags of garbage per collection, or for those who wish to put out their materials less frequently.

The waste and recycling collection frequency will be biweekly for the rural area and weekly for the Village of Warwick and the Town of Watford. Collection service is performed on one side of the road but service will be upgraded to both sides of the street in urban areas, where possible.

Users will pay an annual fee, based on the collection frequency they receive, on their Tax Bill. The annual fee per waste bin is \$85 per year for biweekly or \$120 for weekly service. There are no fees associated with the service of recycling bins.

